



SoundStation® IP 3000 Frequently Asked Questions

What does the SoundStation IP 3000 cost?

Pricing for the SoundStation IP will be announced at its official launch in Q4 2001.

What platform does it work with?

The SoundStation IP 3000 is in interoperability testing with a growing list of partner's platforms. Formal announcements will be made in the near future.

Where can I purchase the SoundStation IP 3000?

SoundStation IP 3000 will be available through authorized resellers that provide network communications solutions.

What is the difference between SoundStation and SoundStation IP 3000?

SoundStation IP 3000 is the next-generation conference phone that is based on the principle of transmitting voice packets over IP data networks. The acoustic/full-duplex performance of the two products is comparable.

Is the SoundStation IP expandable with external microphones?

There is currently no support for external microphones.

What Voice over IP (VoIP) protocols does SoundStation IP 3000 support?

The initial version supports H.323 Version 2. Future plans may include MGCP, Megaco/H.248 and SIP.

Is it compatible with Cisco® Call Manager?

A Cisco compatible product is available through Cisco Channels only. It is known as the Cisco IP Conference Station 7935.

Please refer to http://www.cisco.com/warp/public/cc/pd/tlhw/prodlit/7935_ds.htm for more information.

Can I upgrade later to another VoIP product?

The unit is field upgradeable, and customers can protect their investment by applying software upgrades as protocols evolve and features are added.

Does SoundStation IP 3000 interoperate with my existing telephone system?

No, SoundStation IP connects to an IP network that carries the digitized voice packets. It can not be plugged into a regular telephone jack. Interworking with regular phones can be achieved if a IP/TDM gateway is installed in your network. Please contact your authorized Polycom Channel Partner for more information.

Does SoundStation IP 3000 interoperate with Polycom's H.323 Video Equipment?

Yes, since it based on the H.323 protocol, it is possible to make audio calls between SoundStation IP 3000 and ViewStation™ and ViaVideo™ terminals.

What room size does the SoundStation IP 3000 support?

As a rule of thumb, rooms up to 12 x 15 feet can easily be supported.

How do you dial a phone call on the SoundStation IP 3000?

Calls can be dialed using a phone number e.g. 9-1-800-414-5145 or optionally by IP address e.g. 172.45.6.23.

Does SoundStation IP 3000 have a built in Ethernet switch?

No.

How is the SoundStation IP 3000 powered?

The SoundStation IP 3000 draws power from an AC wall adapter. Power over Ethernet is not supported since the device power consumption exceeds the power that can be delivered in this manner.